

Creating Protected, Dependable Connections for Growth.

IT Services



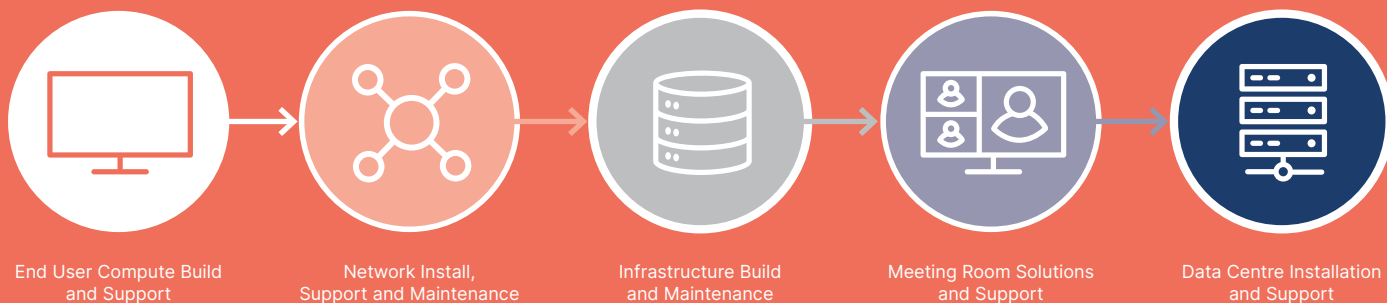
Powering Business Success with Smart Connectivity

Entelar Group IT Services supports New Zealand businesses and government organisations through their IT refresh and transformation projects. Our services cover the full IT lifecycle from build, service, commission, Installation right through to maintenance of hardware and software.

Our portfolio of services cover full network infrastructure, end user compute, and meeting room solutions.

Whether you're going through an office move, refreshing your network equipment, or investing in the latest meeting room technology, our onsite technicians can support you throughout your journey.

With a nationwide delivery model, we can rapidly scale the right resources to meet your needs - delivering fast-response 'hands and feet' field support and break-fix right through to a fully managed service, backed by consistent delivery standards, clear communication, and measurable outcomes.



1

Hands and Feet



Senior System Engineers



Senior Technical Specialist

2

Break / Fix Support



Audio Visual Technician



Technical Specialists

3

Managed Services



Junior Technicians



Project Co-ordination



Whatever your need, we have got you covered

Pre-deployment site surveys	Network device upgrades	Network decommissioning & installation
Wireless (Wi-Fi) surveys	Rack mounting, inter-rack	Network infrastructure installation
Diagnostic checks	cabling & patching	Meeting room installation
Set-up and configuration (packaging)	Structured cabling & fibre splicing	Remote & onsite support
Imaging & asset tagging	Image loading & full network configuration	Ongoing maintenance
Software & hardware upgrades	Testing services	

Our Areas of Expertise

Our technicians are fully certified across a broad range of platforms and technologies, ensuring we can provide the right expertise to meet your specific needs. Backed by ongoing training and hands on experience across enterprise, government, and multi site environments, our teams are equipped to support everything from standard deployments to complex, business critical solutions.



FORTINET®



HUAWEI

vmware®
by Broadcom

NOKIA



Yealink

Microsoft

CITRIX®

logitech

Lenovo

zoom



webex
by CISCO

AVAYA

Benefits of our Fibre Solutions



Enhance Security,
Speed and
Scalability



Full Service
Installations



Support for
Uninterrupted
Performance



Expertise for
Future-Ready
Networks



Recycling Services

A key differentiator of our IT services is our in-house capability to recover, re-use, re-sell, and recycle IT equipment. All assets are processed in line with industry best practice, helping our customers with their sustainability goals.

**Technology Lifecycle Services**

**Recover, re-use, resell and recycle**

E-waste recycling	Data destruction
Computers, small batteries and cameras	Data erasure
PC monitors, TV's and display screens	Disk degaussing
Network devices	Hard drive shredding
Printing, copying and scanning devices	6mm and 3mm disintegration (NZ Information Security Manual (NZISM) compliant data destruction)
Phones and mobile devices	

Why Choose Entelar Group?

Our nationwide teams can scale alongside your IT function or take full accountability for your projects. We ensure we provide the right expertise, at the right time to achieve the right outcomes for your business through:

Our Services:

- Over 450 staff and 120 service touchpoints nationwide
- 24x7 nationwide support to ensure faster response times
- Fully certified technicians across leading global brands
- Flexible support models to suit individual customer needs
- Proven experience across major industries within government, banking, retail, defence, and corporate businesses

We support our customers effortlessly and efficiently, minimising downtime and optimising performance.



We provide our customers with technology lifecycle services





Key Benefits of Entelar ICT Field Services

Meeting Room Expertise

Our teams are highly trained and certified across global brands

Secure Warehousing

We can store and manage all ICT equipment, with a best in class 3PL supply chain and logistics capability

Strong Vendor Partners

We have trusted relationships with global vendors to achieve competitive pricing for our customers

Faster Response Times

Our nation-wide presence with 17 locations allows us to be closer to the end customer

Seamless Processes

We utilise ServiceNow and D365 to provide our customers with a seamless end-to-end process

Flexible Support Models

We can provide a model to suit individual needs - reactive, proactive and on-site

Proven Experience

We have over xxxx years experience supporting major ICT projects across New Zealand.

About Entelar Group

Entelar Group is New Zealand's leading integrated technology solutions provider, supporting the critical infrastructure that keeps the country connected. With over 450 staff and 120 service touch-points nationwide, we deliver solutions across civil works, fibre, mobile networks, IT distribution, logistics, and IT services.

Solutions made simple.
Coverage that spans the country.

Commitment to Health & Safety

At Entelar Group, safety isn't just a priority - it's embedded in everything we do. Our 360° Health & Safety culture wraps around our people and yours, ensuring a secure, compliant, and proactive working environment.

We focus on:

- **Strong Foundations** – Getting the basics right, encouraging open dialogue, and providing high-quality protective equipment.
- **Robust Processes** – Ensuring compliance, minimising risks, and continuously learning from every situation.
- **Ongoing Training** – Regular competency assessments and clear procedures to handle incidents effectively.
- **Commitment to Safety Standards** – We prioritise safety ensuring full compliance with NZ's Health and Safety Work Act 2015.

With an active Health & Safety management system in place, we empower our team to work confidently and safely. Because at Entelar Group our goal is simple:

Everyone goes home safe and sound at the end of each working day.



Connect with us

Find out more

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