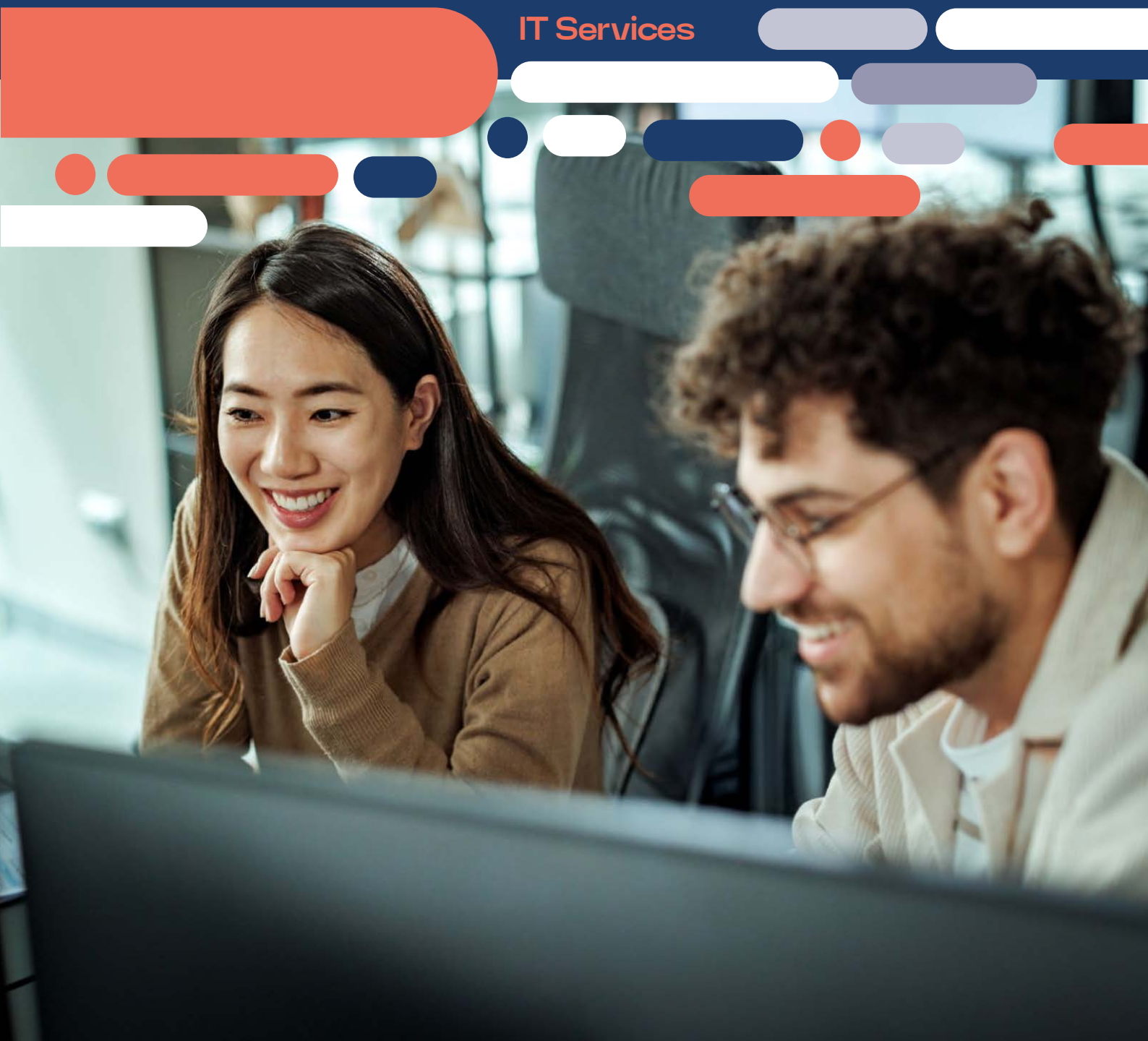


Creating protected, dependable connections for growth.

IT Services



Powering Business Success with Smart Connectivity.

Entelar Group IT Services build, service, commission, install, and maintain hardware and software on-site. We provide diagnostics and problem isolation/resolution services across the IT, Energy, and Platforms sectors for government and private organisations throughout New Zealand.

We support our customers effortlessly and efficiently, minimising downtime and optimising performance through expert installation, support, and end-to-end management of enterprise network infrastructure.

Why Choose Entelar Group?

Entelar Group offers tailored IT services solutions for businesses requiring robust connectivity.



**Enhance Security,
Speed and
Scalability**



**Full Service
Installations**



**Support for
Uninterrupted
Performance**



**Expertise for
Future-Ready
Networks**

Our Solutions

Entelar Group provides a comprehensive range of IT services, ensuring businesses receive top-tier network infrastructure support.

Our Services:

- Nationwide 24/7 IT Services support.
- PSTN, NEAX, and Access and Aggregation maintenance and build support.
- Meeting Room Solutions: pre-staging, installation, quality checks, and support, including video conferencing system setup, training, and maintenance.
- Desktop support and build services (various platforms and hardware – tablets, laptops, and desktops, including offsite secure builds).
- Secure storage and asset management, including end-of-life asset processing.
- Software and hardware upgrades and refresh projects (e.g., Windows 10 upgrades).
- Wi-Fi investigations, site assessments, installation, and maintenance.
- Server and network support and maintenance.
- System relocations for office moves.
- Data centre support and installations.
- Complex network decommissioning and installation, including fibre installs and support.



We support our customers effortlessly and efficiently, minimising downtime and optimising performance

IT Services Roles and Responsibilities

Workflow Management & Project Coordination:

- Workflow Management Advisor;** Small to medium-sized project coordination, scheduling of project & BAU requests.

Technical Services & Support:

- Customer Technician JR (Service Engineer/Senior Service/System Engineer):** Break-fix callouts, migrations, upgrading site devices (desktops, laptops, mobile devices), network device installations.
- Customer Technician (Senior Systems, Technical Specialist);** Advanced break-fix support, Wi-Fi survey, design, and documentation.
- Meeting Room Technician:** Meeting room configuration & installation, digital signage setup.
- Platforms Engineer:** NEAX work (downsizing exchange legacy devices), data centre cabling, network device upgrades and replacements.
- Customer Tech Lead, Mobile Lead, Meeting Room Lead, Platforms Lead:** Quoting, design, and team management.

Specialised Skills & Expertise

Desktop & Software Expertise:	Network Expertise:	Telecommunications Expertise:
Windows OS	Cisco	Cisco IP Voice
Office 365	Juniper	IP Centrex (install and administer)
Windows Server (build, install, and administer)	OTN	Legacy Telecommunications Systems
Site Audits	OnNet	Various PSTN Equipment
Packaging (Windows Installer/ Flexera Admin Studio)	Cabling	Long-distance transmission networks
Citrix XenApp/Xen Desktop	Fibre Splicing	
Microsoft Configuration Manager	Install – Rack mounting, inter-rack cabling, and patching	
Microsoft Deployment Toolkit		
Symantec Endpoint Protection		



Why Choose Entelar Group?

Entelar Group is New Zealand's leading integrated technology solutions provider, supporting the critical infrastructure that keeps our country connected. From civil works and fibre deployment to mobile networks, IT distribution, logistics, and IT services - we manage the full lifecycle, from design and build to responsible recycling.

With over 450 locally based staff and 120 service touchpoints nationwide, our reach and technical depth make us the trusted partner for powering New Zealand's digital future. Every solution is underpinned by best practice in Health and Safety, ensuring reliability and care at every step.

Solutions made simple. Coverage that spans the country.

Commitment to Health & Safety

At Entelar Group, safety isn't just a priority - it's embedded in everything we do. Our 360° Health & Safety culture wraps around our people and yours, ensuring a secure, compliant, and proactive working environment.

We focus on:

- **Strong Foundations** – Getting the basics right, encouraging open dialogue, and providing high-quality protective equipment.
- **Robust Processes** – Ensuring compliance, minimising risks, and continuously learning from every situation.
- **Ongoing Training** – Regular competency assessments and clear procedures to handle incidents effectively.
- **Commitment to Safety Standards** – We prioritise safety ensuring full compliance with NZ's Health and Safety Work Act 2015.

With an active Health & Safety management system in place, we empower our team to work confidently and safely. Because at Entelar Group our goal is simple:

Everyone goes home safe and sound at the end of each working day.



Connect **with us**

Find out more

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