

Subject: **Reset Password Process for EESOLAR Inverter**

Revision History

Version 1.0 – Oct 2024 - Initial release

Applicable products and models

EESOLAR-5/6KTL-L1

EESOLAR-10KTL-LC0

EESOLAR-6/10KTL-M1

EESOLAR-20KTL-MB0

EESOLAR-29.9/40/50KTL-M3

Description

To login inverter on HiSolar for further parameter setting, the owner or the installer need to have the inverter password. If the owner and installer forgot the initial password of EESOLAR Inverter and needed to reset password. The following step will reset the inverter password.



For model:

EESOLAR-5/6KTL-L1

EESOLAR-10KTL-LC0

EESOLAR-6/10KTL-M1


Step 1:

Check that the AC and DC sides of the inverter are both powered on, and indicators  and  are steady green or blinking slowly for more than 3 minutes.

Step 2:

Complete the following operations within 4 minutes:

Turn off the AC switch and set DC SWITCH to OFF at the bottom of the inverter. If the inverter is connected to a battery, turn off the battery switch. Wait until all LED indicators on the inverter panel turn off.


Turn on the AC switch and set DC SWITCH to ON. Wait about 90s and check that indicator  is blinking green slowly.

Turn off the AC switch and set DC SWITCH to OFF. Wait until all LED indicators on the inverter panel turn off.

Turn on the AC switch and set DC SWITCH to ON. Wait until all LED indicators on the inverter panel blink and then turn off after 30s.

Step 3:

Reset the password within 10 minutes. (If no operation is performed within 10 minutes, all parameters of the inverter remain unchanged.)

Wait until indicator  blinks green slowly.

Connect to the app using the initial WLAN hotspot name (SSID) and initial password (PSW), which can be obtained from the label on the side of the inverter.



On the login screen, set a new password and log in to the app.

For model:

EESOLAR-20KTL-MB0

EESOLAR-29.9/40/50KTL-M3

Step 1:

Check that the AC and DC power supplies to the solar inverter are connected simultaneously, and that the  and  indicators are steady green or blink slowly for more than 3 minutes.

Step 2:

Turn off the AC switch, set the DC switch at the bottom of the solar inverter to OFF, and wait until all indicators on the solar inverter panel turn off.

Step 3:

Complete the following operations within 3 minutes:

Turn on the AC switch and wait until the  indicator blinks.

Turn off the AC switch and wait until all indicators on the solar inverter panel turn off.


Turn on the AC switch and wait until all LED indicators on the inverter panel blink and turn off after about 30s.

Step 4:

Wait until the three indicators on the inverter panel blink green quickly and then blink red quickly, indicating that the password has been restored.

Step 5:

Reset the password within 10 minutes. (If no operation is performed within 10 minutes, all parameters of the solar inverter remain the same as those before the reset.)

- a. Wait until the  indicator blinks.
- b. Obtain the initial WLAN hotspot name (SSID) and initial password (PSW) from the label on the side of the solar inverter to connect to the app.
- c. On the login page, set a new login password and log in to the app.

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